



Registration

When does the early bird registration end?

The early bird registration ends on 30 October 2020, 2359 hours (GMT+8).

I am unable to pay using credit card – can I use other modes of payment?

Please contact our Registration Team at secretariat@iacapap2020.org for assistance to complete your registration using other payment methods.

I have received a voucher code – how do I use it?

Please register using the Delegate category, and enter your voucher code in the field provided on the Payment Information page during the registration process.

I have previously registered for the physical congress, and have not withdrawn my participation – do I need to register again?

No, you do not need to register again – our Registration Team will be in touch with you on transferring your registration to the Virtual Congress.

What sort of proof do I need to provide as a student / trainee?

A signed letter from your organisation / institution on an official letterhead, or other similar documents confirming your status would be sufficient.

Virtual Congress

When is the IACAPAP 2020 Virtual Congress?

The Virtual Congress will take place from 2 - 4 December 2020.

What time zone will the Virtual Congress be held in?

We recognise that the Congress attracts an international pool of audience, and thus, the Scientific Committee has decided to run each day's programme in a different time zone.

- 2 December 2020 in GMT+8 (Asia)
- 3 December 2020 in GMT-5 (Americas)
- 4 December 2020 in GMT (UK & Europe)

How can I submit an abstract for the IACAPAP 2020 Virtual Congress?

Unfortunately, we will no longer be taking in any new abstracts for the Virtual Congress.

Can I access the platform from my mobile device?

The platform is optimised for both desktop and mobile devices, and supports major browsers such as Microsoft Edge, Mozilla Firefox, Google Chrome and Apple Safari.

Do we receive accreditation points for attending the IACAPAP 2020 Virtual Congress?

Singapore-registered doctors, nurses and pharmacists are eligible for CME / CPE points. Please input your MCR / SNB / PRN during registration to be included.

For delegates registered in other countries, a certificate of attendance will be made available to you after the Congress upon completion of the post-Congress survey.

This can be used as proof of your attendance to support your application with your respective accreditation body.

How many people can I register at once in a group registration?

The system allows for a maximum of 20 delegates to be registered at once under the same category. If you wish to register more than 20 delegates at once, please write to us at secretariat@iacapap2020.org.

I made a mistake during the registration process - can I change my selection?

Please write in to us at secretariat@iacapap2020.org for assistance.

I received my confirmation email, but I do not see a link to access the platform.

The access link to the Virtual Congress platform will be sent out in a separate reminder email approximately 2 weeks before the Congress. Please notify us at secretariat@iacapap2020.org if you do not receive your access link by then.

What happens if I miss any session during the Virtual Congress?

Sessions will be made available on-demand after the initial stream, and all sessions will remain accessible for 3 months after the Congress.

Can I share an account with someone else?

No, account sharing is strictly not allowed. Each account is designed to only allow one active session, and logging in on another device will sign out the initial device used.

Will I be recorded?

Recordings made during the Virtual Congress will only capture the presenter and all content that are shared on screen by the presenter. As a participant, your comments and questions will not be captured, unless shared by the presenter.

Are there any interaction or networking opportunities during the Virtual Congress?

The virtual platform will allow for interaction during sessions and networking opportunities between delegates will be made available.

Will there be a virtual exhibition?

Yes, there will be a virtual exhibition during the Virtual Congress, with a dedicated profile page for each sponsor. More information on accessing these functions will be shared closer to date.